



**EMERGENCY & DISTRUPTION 24/7: TEL 01678540983**

**Office open 10am-9pm**

**RULES & INFORMATION**

**Speed limit:** Speed limit throughout the site is **5MPH**.

**Pitching up:** To comply with fire regulations & respect to other campers, there should be **6 meters between pitches**. Please do not pitch up in the dog run area & by the river, where its signposted.

**Check out:** Check out is **11:00am**.

**Groups:** We do not accept groups, if we find that you are part of our group (no more than **8 adults**). We will ask everyone to leave with no refund.

**Flooding:** Water levels in the river can rise rapidly, so please take extra care if pitching near the river

**Quiet time:** Please consider other campers with noise & music. Music to be switched off. Noise to be kept to the minimum between **10pm-10am**. Children to be at their tents.

**Fire & BBQ:** **Fires should be at least 6m** away from your unit. All fires should be lit within fire pits. All fire pits & BBQ should be **raised off ground (including disposable BBQ)**, do not use stones. Please do not tip ash on the ground – use bin provided.

**Generators:** We ask for generators to be switched off between **8pm-9am**.

**Charging items:** We are unable to charge personal items e.g. mobile phones.

**Electric cars:** We do not allow charging electric vehicles, as our cables are not suitable. Please ask reception for the nearest charging point.

**Trees/wood:** Please do not break/cut branches.

**Playground:** Suitable for children aged between 5-11. Children must always be supervised by a responsible adult. **Playground not to be used after 10pm**.

**Dogs:** All dogs must be always kept on lead (unless in the dog run). All banned breeds must follow the UK Law and notify reception of their presence. Banned breeds must always be muzzled & kept on a lead on (even whilst using the dog run or around your pitch). **Fouling must be picked up straight away**.

**Chemical disposal points:** These are located next door to EHU Pitch 1.

**Refunds:** No refunds will be given if you depart early **for any reason**.

**Useful contacts**

**A&E:** Alltwen - Tremadog (minor unit) LL49 9AQ Telephone number: 03000 850 027 - 21 miles

Wrexham A&E LL13 7TD 01978 291 000 - 36 miles

**Pharmacy:** Rowlands Pharmacy, Bala 01678 520 250

**Taxi:** Biscuit taxis 07969334923

**THE OWNERS OF THIS SITE RESERVE THE RIGHT TO ASK PERSONS TO VACATE THEIR PITCHES IF NOT ADHERING TO THE TERMS WITHOUT REFUND. ALL PROPERTY LEFT AT OWNERS RISK – THE SITE ACCEPT NO RESPONSIBILITY FOR PROPERTY STOLEN OR DAMAGED.**